

The Joint Overview and Scrutiny Committee

At the last committee there were a some actions which Trafford CCG were asked to follow up on behalf of the system.

To Take Out (TTO's) at UHSM

What changes and improvements have been made?

Update:

The Trust has invested in a business case to support the turnaround of TTOs. This supports:

- Additional pharmacists and technician at weekends to enable the roll out of "Pharmacy on wheels" at weekends and deliver TTOs at ward level.
- IT infrastructure to enable pharmacy teams to enter the patients medication, and any associated changes, into their electronic record. At discharge, doctors will only have to select what drugs they wish to continue rather than having to enter all the information. A pilot showed that this significantly reduces the time taken to prepare the discharge prescription but also improves the accuracy of them. This then enables them to be processed more efficiently by the pharmacy teams.

The Trust is also engaging widely with Clinical staff to ensure that TTOs are written by 3pm the day before discharge and we are currently exploring options as to how this can be monitored.

The wards are also using their Smartboards to communicate with their pharmacy teams which patients are due to go home "today" or "tomorrow" to allow this work to be prioritised.

Orthopaedic Centre

Has the usage of the facility improved?



Update:

There is a structured process in place to improve the utilisation of the Manchester Orthopaedic Centre. Support to MOC is now being provided by FourEyesInsight, an external consultancy with a strong track record of improving productivity in services of this sort. Following an initial four week diagnostic exercise, we are now about a month into a three month period of process improvement. This work is being undertaken in cooperation with the SRFT Orthopaedic services, with whom the MOC is jointly run. There is already evidence of improvement in some areas, particularly late cancellations of operations.

Falls Service

Update on commissioners plan and intentions.

Update:

This pilot will align the Single Point of Access with the TCCC. The proposed date for implementation of Phase 1, therefore, is linked to the go live date of the TCCC.

The pilot is for implementation in the following areas

- 1) For referrals management process via TCCC across all economy for falls. This includes data collection and analysis to inform future service development
- 2) An evaluation to be commenced three months post implementation. Report in January 2016 with recommendations as to options for the future falls service

Work has commenced with CSC who is the provider of the CSC jointly with Mastercall .

Intermediate Care

- New service provision
- Specification of service
- Staffing model
- Primary Care Model
- Timescales for delivery

Update: This information has been sent direct to Councillor Lloyd.

